Ask a Librarian Chat Service

Need research help? Trouble accessing an article or finding a book for your assignment? Need sources for a topic and not having any luck with Google? Need to find a group study space? Use the Ask a Librarian chat service!

Wherever you are -- at home, a cafe, or in your dorm, you can get assistance from a research expert through Ask a Librarian chat on your computer or mobile device. It’s the same service you get in person at the library’s information or reference desk.

The service is open 67 hours each week, longer than reference and research services available in person at the libraries. Whenever you need help, you can connect with an Ask a Librarian operator. Expert library staff are ready to answer your questions in both English and French.

Those that use the service like it a lot. So why not try it out next time you have a research or library related question.